



TELESPHERE[®]

BUSINESS TELECOMMUNICATIONS. SIMPLIFIED.[®]

Telesphere Networks Ltd. – Privacy Policy Effective March 2009

Telesphere is committed to respecting your privacy. Once you choose to provide personally identifiable information, it will only be used in the context of your customer relationship with Telesphere.

On various Telesphere web pages you can make requests, and register to receive materials or support. The types of personal information collected at these pages are name, username, contact and billing information, and transaction information. Data collected online may also be combined with information provided during registration of Telesphere products and services. In order to tailor subsequent communications and continuously improve products and services, Telesphere may ask you to voluntarily provide information regarding your personal or professional interests, demographics, product experience, and contact information.

Telesphere will not sell, rent, or lease your personally identifiable information to others. Unless required by law, Telesphere will only share the personal data provided with business partners who are acting on our behalf to complete the activities you requested. Such business partners are governed by Telesphere's privacy policy with respect to the use of this data. Unless required by law, should a company not governed by Telesphere's privacy policy require your personal information, your permission will be initially obtained. If you choose to share such information, the use of that data will be governed by the company's respective privacy policy.

Telesphere uses your information to better understand customer needs and continuously improve the level of service provided. Specifically, your information is used to help complete a transaction, to communicate back to you, to update you on service and benefits, and to personalize Telesphere's services.

From time to time, Telesphere may use your information to contact you for market research or to provide you with information thought to be of particular interest. At a minimum, you have the opportunity to opt out of receiving such direct marketing or market research contact. Where applicable, Telesphere will also follow local requirements such as allowing you to opt in before receiving an unsolicited contact.

Telesphere strives to keep your personally identifiable information accurate. Every effort is made to provide you with online access to your registration data so that you may update or correct your information at any time. Telesphere is committed to ensuring the security of your information. To prevent unauthorized access, maintain data accuracy, and ensure the appropriate use of information, appropriate procedures are in place to safeguard and secure the information collected online.



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The Telesphere Web site and online applications contain links to other Web sites. Telesphere is not responsible for the privacy practices or the content of these other Web sites. Customers and visitors must check the policy statement of these others Web sites to understand their policies. Customers and visitors who access a linked site may be disclosing their private information. It is your responsibility to keep such information private and confidential.